

Surface+

Natural fibre care

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To ensure that natural floorcoverings keep looking good it is important to maintain a regular cleaning routine. Using a barrier mat at entrances will reduce the amount of dirt being walked into an area. As it is easier to remove surface dirt than embedded dirt regularly vacuum your floorcovering with a suction only vacuum cleaner to collect the debris. Because of the latex backing, which prevents dust and dirt build-up beneath the floorcovering, our plant fibre products (sisal, paper, jute, seagrass and coir) are fairly easy to maintain and clean. Any spillages, as with any conventional carpet, should be tackled as quickly as possible, using clean white cloths of kitchen paper to soak up the solution.

Care - spills & stains

The golden rule with any spill is to tackle it as quickly as possible, whether on a conventional carpet or on a natural floorcovering. Spot cleaning kits are available from Surface Plus.

Using the Spot Cleaner:

1. Blot as much of the moisture from the spill using the cleaning cloth supplied or un-dyed kitchen paper.
2. Spray the spot cleaner onto the cloth.
3. Dab the stain with the cloth, working carefully from the edges towards the centre. Do not rub. Wash and wring out any excess moisture and repeat until the moisture is completely absorbed and removed from the floorcovering.
4. For stubborn stains on coir, sisal and jute, the spot cleaner can be used with a cleaning brush by spraying onto the bristles and lightly brushing over the affected area. For paper, wrap the cleaning cloth around the brush first.
5. Dab up dissolved dirt using the cleaning cloth then cover spot with cleaning cloth and apply pressure until all moisture is absorbed.

Important note: - never to wet shampoo or wet clean (using hot water extraction machine for example) any natural floorcovering.

Fitting of plant fibre floorcoverings (sisal, paper, jute, seagrass & coir)

Plant Fibre floorcoverings are wholly natural products which respond directly to the environment they are sited in. For example, they will expand and contract when the moisture in the air increase and decreases. To make sure that plant fibre floorcoverings perform really well they should be installed using one of the two methods described below. This will ensure that there is no buckling or wrinkling of the flooring when it expands, nor shrinkage when it contracts, and maintains a dimensional stability, prolonging the life and good looks of your floorcovering.

Plant fibre floorcoverings should be laid out or loosely rolled in the area it will be laid for a minimum of 48 hours to allow the floorcovering to settle dimensionally before fitting.

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